

**Registered Office** - C-9, 8<sup>th</sup> floor, Reserve Bank of India premises,  
Bandra-Kurla Complex, Bandra-East, Mumbai-400 051

September 09, 2011

Corrigendum 1

Tender Reference Number: NPCI:RFP:2011-12/0009 dated 2<sup>nd</sup> September 2011

This is in reference to NPCI's RFP for "Supply, Implement and Maintain Automated Clearing House Solution" dated 2<sup>nd</sup> September, 2011. The prospective bidders / interested parties may please note that the following clauses are amended / added in RFP document.

Reference	Existing Clause	Clause added / amended to be read as:
Chapter 8 section 8.1 point 2, 8.3 point 6 and 9 and	<p>8.1 Bid Evaluation Process</p> <p>1.The Bid Evaluation will be carried out in 2 stages:</p> <p>i. <i>Stage 1</i> – „Envelope A“ which is „Eligibility Criteria“ and „Envelope B“ which is „Technical Bid“ will be evaluated. Scoring Model would be used for evaluation for Envelope “B”.</p> <p>ii. If a particular bidder is found not eligible based on the eligibility criteria evaluation, technical evaluation for the said bidder will not be carried out.</p> <p>iii. <i>Stage 2</i> – „Envelope C“ which is the commercial bid will be opened only for the shortlisted Bidders who qualify after Technical Evaluation.</p> <p>2. Scoring Model would be used for evaluation. Minimum score of 70% is required in Stage 1 to qualify for Commercial evaluation.</p> <p>8.3 Evaluation of Technical Bids The Technical Evaluation will be based on the following broad parameters:</p>	<p>8.1 Bid Evaluation Process</p> <p>1.The Bid Evaluation will be carried out in 2 stages:</p> <p>i. <i>Stage 1</i> – „Envelope A“ which is „Eligibility Criteria“ and „Envelope B“ which is „Technical Bid“ will be evaluated. Scoring Model would be used for evaluation for Envelope “B”.</p> <p>ii. If a particular bidder is found not eligible based on the eligibility criteria evaluation, technical evaluation for the said bidder will not be carried out.</p> <p>iii. <i>Stage 2</i> – „Envelope C“ which is the commercial bid will be opened only for the shortlisted Bidders who qualify after Technical Evaluation.</p> <p>2. Scoring Model would be used for evaluation. Minimum score of 75% is required in Stage 1 to qualify for Commercial evaluation.</p> <p>8.3 Evaluation of Technical Bids The Technical Evaluation will be based on the following broad parameters:</p>

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	<p>1. Bidder experience in implementing similar solution.</p> <p>2. Evaluation of functional and technical requirements.</p> <p>3. Written replies submitted in response to the clarifications sought by NPCI, if any, will be reviewed.</p> <p>4. NPCI shall call for a presentation and product demonstration on the Bidder's proposal, from the short-listed bidders. Such presentations and product demonstration will become part of the technical evaluation.</p> <p>5. Client reference call will also include confirmation of eligibility clause number 4.</p> <p>6. Minimum score of 70% is required out of total 100% in technical evaluation to qualify for further evaluation.</p> <p>7. Maximum <i>up to top four rank bidders</i> would qualify for opening of Commercial – Bid.</p> <p>8. NPCI will declare the list of qualified bidders in alphabetical order.</p> <p>9. Minimum score of 70% is required in technical evaluation to qualify for further evaluation. Out of the qualified bidders who score 70% and above in technical evaluation, a maximum of four top rank bidders would qualify for opening of Commercial Bid. In case of a tie in technical scores among bidders, all the bidders with top four score will be</p>	<p>1. Bidder experience in implementing similar solution.</p> <p>2. Evaluation of functional and technical requirements.</p> <p>3. Written replies submitted in response to the clarifications sought by NPCI, if any, will be reviewed.</p> <p>4. NPCI shall call for a presentation and product demonstration on the Bidder's proposal, from the short-listed bidders. Such presentations and product demonstration will become part of the technical evaluation.</p> <p>5. Client reference call will also include confirmation of eligibility clause number 4.</p> <p>6. Minimum score of 75% is required out of total 100% in technical evaluation to qualify for further evaluation.</p> <p>7. Maximum <i>up to top four rank bidders</i> would qualify for opening of Commercial – Bid.</p> <p>8. NPCI will declare the list of qualified bidders in alphabetical order.</p> <p>9. Minimum score of 75% is required in technical evaluation to qualify for further evaluation. Out of the qualified bidders who score 75% and above in technical evaluation, a maximum of four top rank bidders would qualify for opening of Commercial Bid. In case of a tie in technical scores among bidders, all the bidders with top four score will be qualified for opening of Commercial – Bid.</p>
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	<p>qualified for opening of Commercial – Bid.</p> <p>10. The Technical score will be calculated up to two decimal places.</p> <p>11. Technical score of the bidder will be sealed and kept away.</p> <p>12. Compliance to Scope of Work (Requirements).</p> <p>13. The Bidders are required to provide documentary evidence, wherever available, for the Scope of work.</p>	<p>10. In the event of number of bidders scoring 75% or more in the technical evaluation being less than 4, NPCI reserves the right to revise the qualifying score downward to facilitate qualification of maximum up to 4 bidders. The revision of the qualifying score in that event will be in two stages as follows:</p> <ol style="list-style-type: none"> <li>Identify the lowest scorer among the qualified bidders, who have scored 75% or more; and</li> <li>The qualifying score in the technical evaluation to be lowered to 90% of the above identified lowest score.</li> </ol> <p>11. If the number of qualifying bidders is less than 4 (1 or more) even after the revision of the qualifying score as above, NPCI reserves the right to proceed with evaluation of qualified bid(s).</p> <p>12. The Technical score will be calculated up to two decimal places.</p> <p>13. Technical score of the bidder will be sealed and kept away.</p> <p>14. Compliance to Scope of Work (Requirements).</p> <p>15. The Bidders are required to provide documentary evidence, wherever available, for the Scope of work.</p>
Chapter 7 section 7.3 point 2	<p>7.3 Opening of Commercial Bid</p> <p>1. Technically qualified top four ranked Bidder will qualify for opening of commercial bids.</p> <p>2. Minimum score of 70% is required in technical evaluation to qualify for further evaluation. Out of the qualified bidders who score 70% and above in technical</p>	<p>7.3 Opening of Commercial Bid</p> <p>1. Technically qualified top four ranked Bidder will qualify for opening of commercial bids.</p> <p>2. Minimum score of 75% is required in technical evaluation to qualify for further evaluation. Out of the qualified bidders who score 75% and above in technical</p>

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	<p>evaluation, a maximum of four top rank bidders would qualify for opening of Commercial Bid. In case of a tie in technical scores among bidders, all the bidders with top four score will be qualified for opening of Commercial – Bid.</p> <p>3. Those Bidders who qualify technically will be intimated the date, time and address for opening of Commercial Bids.</p> <p>4. The representatives of the Bidders, who choose to be present at the opening of Commercial Bids, have to produce an authorization letter from the Bidders to represent them at the time of opening of Commercial bids. Only one representative will be allowed to represent each Bidder. In case the Bidder's representative is not present at the time of opening of bids, the bids will still be opened at the scheduled time at the sole discretion of the NPCI.</p>	<p>evaluation, a maximum of four top rank bidders would qualify for opening of Commercial Bid. In case of a tie in technical scores among bidders, all the bidders with top four score will be qualified for opening of Commercial – Bid.</p> <p>3. In the event of number of bidders scoring 75% or more in the technical evaluation being less than 4, NPCI reserves the right to revise the qualifying score downward to facilitate qualification of maximum up to 4 bidders. The revision of the qualifying score in that event will be in two stages as follows:</p> <ol style="list-style-type: none"> <li>Identify the lowest scorer among the qualified bidders, who have scored 75% or more; and</li> <li>The qualifying score in the technical evaluation to be lowered to 90% of the above identified lowest score.</li> </ol> <p>4. If the number of qualifying bidders is less than 4 (1 or more) even after the revision of the qualifying score as above, NPCI reserves the right to proceed with evaluation of qualified bid(s).</p> <p>5. Those Bidders who qualify technically will be intimated the date, time and address for opening of Commercial Bids.</p> <p>6. The representatives of the Bidders, who choose to be present at the opening of Commercial Bids, have to produce an authorization letter from the Bidders to represent them at the time of opening of Commercial bids. Only one representative will be allowed to represent each Bidder. In case the Bidder's representative is not present at the time of opening of bids, the bids will still be opened at the scheduled</p>
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Chapter 9 section point 9.2	New Clause added	The Bidder Should provide a document on how the Hardware is sized along with the Technical Response of the RFP.																
Chapter 9 section point 9.2	New Clause added	The bidder should provide an undertaking that the bidder will upgrade the Hardware without any additional cost to NPCI, if the hardware does not meet the volume processing requirements as mentioned in the RFP.																
Chapter 9 section 9.2 point 4	<p>4. Enabling Direct Corporate Access for participants.</p> <p>The objective of implementing a robust backup solution is to achieve the following:</p> <p>RPO and RTO requirements are as follows:</p> <table><tr><th>Objective</th><th>Level</th></tr><tr><td>Recovery Point Objective (RPO) Primary Site to High Availability</td><td>Zero</td></tr><tr><td>Recovery Point Objective (RPO) Primary Site to Disaster Recovery Site</td><td>Near Zero</td></tr><tr><td>Recovery Time Objective (RTO)</td><td>10 minutes</td></tr></table>	Objective	Level	Recovery Point Objective (RPO) Primary Site to High Availability	Zero	Recovery Point Objective (RPO) Primary Site to Disaster Recovery Site	Near Zero	Recovery Time Objective (RTO)	10 minutes	<p>4. Enabling Direct Corporate Access for participants.</p> <p>The objective of implementing a robust backup solution is to achieve the following:</p> <p>RPO and RTO requirements are as follows:</p> <table><tr><th>Objective</th><th>Level</th></tr><tr><td>Recovery Point Objective (RPO) Primary Site to High Availability</td><td>Zero</td></tr><tr><td>Recovery Point Objective (RPO) Primary Site to Disaster Recovery Site</td><td>Near Zero</td></tr><tr><td>Recovery Time Objective (RTO) between primary and</td><td>10 minutes</td></tr></table>	Objective	Level	Recovery Point Objective (RPO) Primary Site to High Availability	Zero	Recovery Point Objective (RPO) Primary Site to Disaster Recovery Site	Near Zero	Recovery Time Objective (RTO) between primary and	10 minutes
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	between primary and high availability.(Maximum time taken to do the switchover to other machine or bring up the system(DR/HA) into processing state.		high availability.(Maximum time taken to do the switchover to other machine or bring up the system(DR/HA) into processing state.	
	Recovery Time Objective (RTO) between DC and DR excluding network. (Maximum time taken to do the switchover to other machine or bring up the system (DR/HA) into processing state) including setup.	15 minutes	Recovery Time Objective (RTO) between DC and DR excluding network. (Maximum time taken to do the switchover to other machine or bring up the system (DR/HA) into processing state) including setup.	30 minutes

**Chief Executive Officer,**  
National Payments Corporation of India,  
C-9, 8th Floor, RBI Premises,  
Bandra (E), Mumbai – 400 051.